# State of Illinois ILLINOIS COMMERCE COMMISSION

# LIMITED SCOPE COMPLIANCE EXAMINATION

For the Year Ended June 30, 2012

## STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION For the Year Ended June 30, 2012

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### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION For the Year Ended June 30, 2012

## **AGENCY OFFICIALS**

## **ILLINOIS COMMERCE COMMISSION**

Chairman	Douglas Scott
Commissioner	John T. Colgan
Commissioner (Current)	Ann McCabe
Acting Commissioner (Current)	Miguel del Valle
Acting Commissioner (Current)	Sherina Maye
Commissioner (until 3/16/12)	Sherman Elliott
Commissioner (until 2/8/13)	Lula Ford
Commissioner (until 3/18/13)	Erin O'Connell-Diaz
Executive Director (Current)	Jonathan Feipel
Interim Executive Director (until 7/18/12)	Randy Nehrt
Executive Director (until 1/30/12)	Tim Anderson
Bureau Chief Planning and Operations	Ken Hundrieser
Director of Administrative Services	Jane Fields
Fiscal Manager	Sue McCormick
General Counsel	Mary Stephenson-Schroeder
Chief Internal Auditor	Aaron Rife
The Commission is located at:	
527 E. Capitol Avenue Springfield, Illinois 62701	160 N. LaSalle Suite C-800

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Chicago, Illinois 60601



# ILLINOIS COMMERCE COMMISSION

June 4, 2013

Honorable William G. Holland Auditor General 740 East Ash Street Springfield, IL 62703-3154 Attn: Lisa Warden, Audit Manager

Auditor General Holland:

We are responsible for the identification of, and compliance with, all aspects of laws, regulations, contracts, or grant agreements that could have a material effect on the operations of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund. We are responsible for and we have established and maintained an effective system of internal controls over compliance requirements. We have performed an evaluation of the Illinois Commerce Commission's (Commission) compliance with the following assertions during the year ended June 30, 2012. Based on this evaluation, we assert that during the year ended June 30, 2012, the Commission has materially complied with the assertions below.

- A. The Commission has obligated, expended, received and used public funds of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund in accordance with the purpose for which such funds have been appropriated or otherwise authorized by law.
- B. The Commission has obligated, expended, received and used public funds of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund in accordance with any limitations, restrictions, conditions or mandatory directions imposed by law upon such obligation, expenditure, receipt or use.
- C. The Commission has complied, in all material respects, with applicable laws and regulations, including the State uniform accounting system, in its financial and fiscal operations for the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund.
- D. State revenues and receipts of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund collected by the Commission are in accordance with applicable laws and regulations and the accounting and recordkeeping of such revenues and receipts is fair, accurate and in accordance with law.

E. Money or negotiable securities or similar assets of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund handled by the Commission on behalf of the State or held in trust by the Commission have been properly and legally administered, and the accounting and recordkeeping relating thereto is proper, accurate and in accordance with law.

Yours very truly,

Illinois Commerce Commission

Mr. Jonathan Feipel Executive Director

Ms. Jane Fields, Director of Administrative Services

Ms. Mary Stephenson Schroeder, General Counsel

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### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION For the Year Ended June 30, 2012

#### **COMPLIANCE REPORT**

#### **SUMMARY**

The limited scope compliance testing performed during this examination was conducted in accordance with *Government Auditing Standards* and in accordance with the Illinois State Auditing Act.

#### **ACCOUNTANTS' REPORT**

The Independent Accountants' Report on State Compliance, on Internal Control Over Compliance and on Supplementary Information for State Compliance Purposes does not contain scope limitations, disclaimers, or other significant non-standard language.

#### **SUMMARY OF FINDINGS**

Number of	Current Report	Prior Report
Findings	1	0
Repeated findings	0	0
Prior recommendations implemented		
or not repeated	0	0

#### SCHEDULE OF FINDINGS

Item No.	Page	Description	Finding Type
		FINDINGS (STATE COMPLIANCE)	
12-1	9	Untimely Detection and Correction of Receipt Recording Error	Noncompliance and Significant Deficiency

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION For the Year Ended June 30, 2012

### **EXIT CONFERENCE**

The Agency waived an exit conference in correspondence dated May 28, 2013 from Director Jonathan Feipel.

The Agency's response to the recommendation was provided by Director Jonathan Feipel in a letter dated June 4, 2013.

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CHICAGO OFFICE: MICHAEL A. BILANDIC BLDG. - SUITE S-900 160 NORTH LASALLE - 60601-3103 PHONE: 312/814-4000 FAX: 312/814-4006

## OFFICE OF THE AUDITOR GENERAL WILLIAM G. HOLLAND

### INDEPENDENT ACCOUNTANTS' REPORT ON STATE COMPLIANCE, ON INTERNAL CONTROL OVER COMPLIANCE, AND ON SUPPLEMENTARY INFORMATION FOR STATE COMPLIANCE PURPOSES

Honorable William G. Holland Auditor General State of Illinois

#### Compliance

We have examined the Illinois Commerce Commission's compliance with the requirements listed below, as more fully described in the Audit Guide for Financial Audits and Compliance Attestation Engagements of Illinois State Agencies (Audit Guide) as adopted by the Auditor General, during the year ended June 30, 2012. The management of the Illinois Commerce Commission is responsible for compliance with these requirements. Our responsibility is to express an opinion on the Illinois Commerce Commission's compliance based on our examination.

- A. The Illinois Commerce Commission has obligated, expended, received, and used public funds of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund in accordance with the purpose for which such funds have been appropriated or otherwise authorized by law.
- B. The Illinois Commerce Commission has obligated, expended, received, and used public funds of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund in accordance with any limitations, restrictions, conditions or mandatory directions imposed by law upon such obligation, expenditure, receipt or use.
- C. The Illinois Commerce Commission has complied, in all material respects, with applicable laws and regulations, including the State uniform accounting system, in its financial and fiscal operations of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund.
- D. State revenues and receipts of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund collected by the Illinois Commerce Commission are in accordance with applicable laws and regulations and the accounting and recordkeeping of such revenues and receipts is fair, accurate and in accordance with law.

E. Money or negotiable securities or similar assets of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund handled by the Illinois Commerce Commission on behalf of the State or held in trust by the Illinois Commerce Commission have been properly and legally administered and the accounting and recordkeeping relating thereto is proper, accurate, and in accordance with law.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants; the standards applicable to attestation engagements contained in *Government Auditing Standards* issued by the Comptroller General of the United States; the Illinois State Auditing Act (Act); and the Audit Guide as adopted by the Auditor General pursuant to the Act; and, accordingly, included examining, on a test basis, evidence about the Illinois Commerce Commission's compliance with those requirements listed in the first paragraph of this report and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion. Our examination does not provide a legal determination on the Illinois Commerce Commission's compliance with specified requirements.

In our opinion, the Illinois Commerce Commission complied, in all material respects, with the requirements listed in the first paragraph of this report during the year ended June 30, 2012. However, the results of our procedures disclosed an instance of noncompliance with the requirements, which is required to be reported in accordance with criteria established by the Audit Guide, issued by the Illinois Office of the Auditor General and which is described in the accompanying schedule of findings as item 12-1.

#### **Internal Control**

Management of the Illinois Commerce Commission is responsible for establishing and maintaining effective internal control over compliance with the requirements listed in the first paragraph of this report. In planning and performing our examination, we considered the Illinois Commerce Commission's internal control over compliance with the requirements listed in the first paragraph of this report as a basis for designing our examination procedures for the purpose of expressing our opinion on compliance and to test and report on internal control over compliance in accordance with the Audit Guide, issued by the Illinois Office of the Auditor General, but not for the purpose of expressing an opinion on the effectiveness of the Illinois Commerce Commission's internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the Illinois Commerce Commission's internal control over compliance.

A deficiency in an entity's internal control over compliance exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with the requirements listed in the first paragraph of this report on a timely basis. A material weakness in an entity's internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a requirement listed in the first paragraph of this report will not be prevented, or detected and corrected, on a timely basis. Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be deficiencies, significant deficiencies, or material weaknesses. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses, as defined above. However, we identified certain deficiencies in internal control over compliance that we considered to be significant deficiencies as described in the accompanying schedule of findings as item 12-1. A significant deficiencies, in internal control over compliance that is less severe than a material weakness in internal control over compliance.

There were no immaterial findings that have been excluded from this report.

#### Supplementary Information for State Compliance Purposes

Our examination was conducted for the purpose of forming an opinion on compliance with the requirements listed in the first paragraph of this report. The accompanying supplementary information for the year ended June 30, 2012 in Schedules 1 through 10 and the Analysis of Operations Section is presented for purposes of additional analysis. We have applied certain limited procedures as prescribed by the Audit Guide as adopted by the Auditor General to the June 30, 2012 accompanying supplementary information in Schedules 1 through 10. However, we do not express an opinion on the supplementary information.

We have not applied procedures to the June 30, 2011 accompanying supplementary information in Schedules 2, 3, 4, 6, and 10, and the Analysis of Operations Section, and accordingly, we do not express an opinion or provide any assurance on it.

This report is intended solely for the information and use of the Auditor General, the General Assembly, the Legislative Audit Commission, the Governor, Illinois Commerce Commission's management, and the Commission's governing board and is not intended to be and should not be used by anyone other than these specified parties.

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BRUCE L. BULLARD Director of Financial and Compliance Audits

June 4, 2013

#### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION SCHEDULE OF FINDINGS – STATE COMPLIANCE For the Year Ended June 30, 2012

#### 12-1. **<u>FINDING</u>** (Untimely Detection and Correction of Receipt Recording Error)

The Illinois Commerce Commission (Commission) did not timely detect and correct a receipt recording error or ensure accurate annual reporting of receipts.

Commission staff did not detect a recording error that the Office of the Comptroller (Comptroller) made until approximately three months after the error should have been detected. The Comptroller recorded surcharges received from wireless carriers totaling \$473,722 into the wrong fund. The receipts should have been recorded into the Wireless Carrier Reimbursement Fund (Fund 613), but were instead credited into the Wireless Service Emergency Fund (Fund 612). Although Commission receipt records were accurate, Comptroller receipts were used for the required annual accounting of receipts filed with the Office of the Auditor General. As a result, the Commission's FY12 annual accounting also misstated receipts into Funds 612 and 613.

Statewide Accounting Management System (SAMS) (Procedure 25.40.20) requires a reconciliation of the Monthly Revenue Status Report to be performed monthly and the Comptroller's Office notified of any unreconciliable differences so the necessary corrective action can be taken to locate the differences and correct the accounting records. The Monthly Revenue Status Report must be reconciled on a timely basis and discrepancies reported on the Reconciliation Exception Notification form to ensure the early detection and correction of errors.

The Wireless Emergency Telephone Safety Act (50 ILCS 751/25, 35) requires the Commission to "maintain detailed records of all receipts and disbursements and shall provide an annual accounting of all receipts and disbursements to the Auditor General."

Commission personnel stated the deposit was entered into the wrong fund due to a Comptroller error when entering deposit information. Further, the error was not timely detected and corrected by the Commission due to the employee responsible for performing reconciliations missing a significant amount of work during the time period in which the error occurred. Personnel also stated that when the employee was able to be at work, their primary job responsibilities took priority over completing reconciliations.

Failure to timely detect and correct errors through the performance of monthly reconciliations diminishes the accuracy and reliability of Commission and Statewide accounting records and reports. (Finding Code No. 12-1)

# STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION SCHEDULE OF FINDINGS - STATE COMPLIANCE

For the Year Ended June 30, 2012

#### **RECOMMENDATION**

We recommend the Commission ensure reconciliations of monthly revenue status reports are performed timely and the Comptroller is notified of any errors detected within 30 days. We also recommend the Commission ensure the annual accounting of receipts and disbursements is accurately reported.

#### **COMMISSION RESPONSE**

The Commission agrees with the recommendation. Although the error was made by the Comptroller's Office, and had no impact on WETSA distributions, the reconciliation process would have detected the error sooner if done timely. We will ensure that the reconciliations have been completed before preparing the annual accounting of receipts and disbursements.

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION For the Year Ended June 30, 2012

#### SUPPLEMENTARY INFORMATION FOR STATE COMPLIANCE PURPOSES

#### **SUMMARY**

Supplementary Information for State Compliance Purposes presented in this section of the report includes the following:

• Fiscal Schedules and Analysis:

Schedule of Appropriations, Expenditures and Lapsed Balances
Comparative Schedule of Net Appropriations, Expenditures and Lapsed Balances
Schedule of Receipts, Disbursements, and Fund Balances (Cash Basis)
Comparative Schedule of Cash Receipts
Reconciliation Schedule of Cash Receipts to Deposits Remitted to the State Comptroller
Analysis of Significant Variations in Expenditures
Analysis of Significant Lapse Period Spending
Analysis of Accounts Receivable
Status of Implementation of Wireless 9-1-1 and E9-1-1 Systems

• Analysis of Operations (Not Examined):

Wireless Emergency Telephone Safety Act Functions and Planning Program (Not Examined)Schedule of Provider Disbursements from the Wireless Service Emergency Fund (Fund 612) (Not Examined)

The accountants' report that covers the Supplementary Information for State Compliance Purposes presented in the Compliance Report Section states the auditors have applied certain limited procedures as prescribed by the Audit Guide as adopted by the Auditor General to the June 30, 2012 supplementary information in Schedules 1 through 10. However, the accountants do not express an opinion on the supplementary information. The accountants' report also states that they have not applied procedures to the Analysis of Operations Section, and accordingly, they do not express an opinion or provide any assurance on it.

Schedule 1

STATE OF ILLINOIS

Information was obtained from the Commission's records which have been reconciled to those of the State Comptroller. Expenditure amounts are vouchers approved for payment by the Commission and paid by the State Comptroller to the vendor. Note:

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION COMPARATIVE SCHEDULE OF NET APPROPRIATIONS, EXPENDITURES AND LAPSED BALANCES

	2012	2011
Wireless Service Emergency Fund - 612	P.A. 97-0057 P.A. 97-0642	P.A. 96-0956
Appropriations		
(Net After Transfers)	\$ 65,000,000	\$ 64,000,000
Expenditures		
Grants to Emergency Telephone Systems Boards, Qualified		
Government Entities, or Department of State Police for		
Wireless 9-1-1 or E9-1-1	\$ 59,958,526	\$ 57,992,915
Total Expenditures	\$ 59,958,526	\$ 57,992,915
Lapsed Balances	\$ 5,041,474	\$ 6,007,085
Wireless Carrier Reimbursement Fund - 613		
Appropriations		
(Net of Transfers)	\$ 10,208,000	\$ 8,500,000
Expenditures		
Reimbursement of Wireless Carriers and Administrative Costs	\$ 3,641,192	\$ 4,157,030
Transfer to Public Utility Fund	2,908,000	-
Total Expenditures	\$ 6,549,192	\$ 4,157,030
Lapsed Balances	\$ 3,658,808	\$ 4,342,970

#### STATE OF ILLINOIS

#### ILLINOIS COMMERCE COMMISSION

COMPARATIVE SCHEDULE OF NET APPROPRIATIONS, EXPENDITURES

#### AND LAPSED BALANCES

For the Fiscal Years Ended June 30,

	2012	2011
GRAND TOTAL - ALL FUNDS	P.A. 97-0057 P.A. 97-0642	P.A. 96-0956
Total Appropriations (Net After Transfers)	\$ 75,208,000	\$ 72,500,000
Total Expenditures	\$ 66,507,718	\$ 62,149,945
Lapsed Balances	\$ 8,700,282	\$ 10,350,055

Note: Information was obtained from the Commission's records which have been reconciled to those of the State Comptroller. Expenditure amounts are vouchers approved for payment by the Commission and paid by the State Comptroller to the vendor.

#### Schedule 3

## STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION SCHEDULE OF RECEIPTS, DISBURSEMENTS, AND FUND BALANCES (CASH BASIS)

For the Year Ended June 30, 2012

Delegae July 1 2011	Wireless Service Emergency Fund Fund 612 \$ 9,295,528	Wireless Carrier Reimbursement Fund Fund 613	
Balance - July 1, 2011	\$ 9,295,528	\$ 8,313,428	
Receipts			
Carrier Deposits			
Post-Paid Carrier Deposits	55,292,473	13,407,423	
Pre-Paid Carrier Deposits <sup>1</sup>	1,069,158	-	
Settlement of Litigation	877,740	222,260	
Adjustments <sup>2</sup>	(473,722)	473,722	
TOTAL RECEIPTS	56,765,649	14,103,405	
Disbursements			
Payments to providers of 911 Service	(59,755,786)	(3,641,069)	
911 Study	(249,422)	-	
TOTAL DISBURSEMENTS	(60,005,208)	(3,641,069)	
Fund Transfers			
Statutory Transfers In <sup>3</sup>	2,379,401	1,416,000	
Statutory Transfers Out <sup>4</sup>	-	(5,287,401)	
TOTAL TRANSFERS	2,379,401	(3,871,401)	
Balance - June 30, 2012	\$ 8,435,370	\$ 14,904,363	

Note: This schedule was prepared from State Comptroller records, which have been reconciled to Agency records. This schedule was prepared on the cash basis to include all transactions between July 1, 2011 and June 30, 2012, including Fiscal Year 2011 lapse expenditures from Fund 612 of \$9,999,719. However, Fiscal Year 2012 lapse expenditures processed by the Comptroller from Fund 612 of \$9,953,037 have been excluded. As a result, disbursements reported above differ from amounts reported in the Schedule of Appropriations, Expenditures, and Lapsed Balances for Fiscal Year 2012.

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION SCHEDULE OF RECEIPTS, DISBURSEMENTS, AND FUND BALANCES (CASH BASIS), continued

For the Year Ended June 30, 2012

Note: <sup>1</sup> Effective January 1, 2012, the Wireless Emergency Telephone Safety Act (50 ILCS 751) was amended to state that wireless carrier surcharges authorized by the Act shall not apply to prepaid wireless telecommunication services. Surcharges imposed on prepaid wireless telecommunication services are instead subject to the Prepaid Wireless 9-1-1 Surcharge Act (50 ILCS 753), effective January 1, 2012. Surcharges imposed by the Prepaid Wireless 9-1-1 Surcharge Act are collected by the Illinois Department of Revenue and are remitted to the Commission for disbursement to 9-1-1 providers from Fund 612.

 $^{2}$  Adjustment of receipts is included to correct the effects of an error in which a carrier deposit was recorded in the wrong fund (see Finding 12-1).

<sup>3</sup> Statutory Transfers In to Fund 612 consist of \$2,379,401 transferred from Fund 613 as required by the Wireless Emergency Telephone Safety Act. Statutory Transfers In to Fund 613 consist of \$1,416,000 transferred from the General Revenue Fund which represents the portion of Fiscal Year 2011 sweeps required to be repaid during Fiscal Year 2012 by P.A. 96-1500. P.A. 96-1500 amended the State Finance Act to direct the State Treasurer and State Comptroller to make transfers to the General Revenue Fund as directed by the Governor out of special funds of the State. Amounts transferred are required to be repaid to the fund of origin within 18 months of the date of transfer. During Fiscal Year 2011, \$6,665,500 was transferred from the Wireless Carrier Reimbursement Fund to the General Revenue Fund. The remaining amount of \$5,249,500 is required to be repaid to Fund 613 during Fiscal Year 2013.

<sup>4</sup> Statutory Transfers Out of Fund 613 consist of \$2,908,000 transferred to the Public Utility Fund as authorized by P.A. 97-0057, as amended by Public Act 97-642, and \$2,379,401 transferred to Fund 612 as required by the Wireless Emergency Telephone Safety Act.

#### Schedule 4

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION COMPARATIVE SCHEDULE OF CASH RECEIPTS

For the Fiscal Years Ended June 30, (Amounts Expressed in Thousands)

<u>Wireless Service Emergency</u> <u>Fund - 612</u>	2012	2	201	1
Wireless 911 Surcharge	\$	54,943	\$	56,790
<u>Wireless Carrier Reimbursemen</u> t <u>Fund - 613</u>				
Wireless 911 Surcharge	\$	13,913	\$	14,380
TOTAL ALL FUNDS	\$	68,856	\$	71,170

Note: These schedules were prepared from Commission records, which have been reconciled to records from the State Comptroller.

**Schedule 5** 

#### RECONCILIATION SCHEDULE OF CASH RECEIPTS TO DEPOSITS REMITTED TO THE STATE COMPTROLLER

For the Fiscal Year Ended June 30, 2012 (Amounts Expressed in Thousands)

	Wireless Service Emergency Fund 612		Wireless Carrier Reimbursement Fund 613	
Total - Per Agency Records	\$	54,943	\$	13,913
Deposits in Transit to Comptroller				
Beginning of Period		4,254		1,077
End of Period		(3,027)		(1,360)
Total - Per State				
Comptroller Records	\$	56,170	\$	13,630

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION ANALYSIS OF SIGNIFICANT VARIATIONS IN EXPENDITURES For the Year Ended June 30, 2012

### ANALYSIS OF SIGNIFICANT VARIATIONS IN EXPENDITURES BETWEEN FISCAL YEARS 2011 AND 2012

### Wireless Carrier Reimbursement Fund - 613

Transfer to Public Utility Fund

The increase in expenditures was due to a first-time transfer from the 613 fund to another Commission fund in Fiscal Year 2012. Public Act 97-0057, as amended by Public Act 97-642, appropriated \$2,908,000 to the Commission from the 613 Fund to the Public Utility Fund during Fiscal Year 2012 to alleviate cash flow issues within the Public Utility Fund.

Schedule 7

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION ANALYSIS OF SIGNIFICANT VARIATIONS IN RECEIPTS For the Year Ended June 30, 2012

### ANALYSIS OF SIGNIFICANT VARIATIONS IN RECEIPTS BETWEEN FISCAL YEARS 2011 AND 2012

No significant variations in receipts were noted. Significant variations were considered to be those receipts which varied by more than 20% and \$50,000 between fiscal years.

Schedule 8

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION ANALYSIS OF SIGNIFICANT LAPSE PERIOD SPENDING For the Year Ended June 30, 2012

#### ANALYSIS OF SIGNIFICANT LAPSE PERIOD SPENDING

There was no significant lapse period spending during Fiscal Year 2012. Significant spending is defined as a variance of 20% more or less than the previous year and greater than \$50,000.

# STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION ANALYSIS OF ACCOUNTS RECEIVABLE

As of June 30, 2012

(Amounts Expressed in Thousands)

<u>General Revenue Fund – 001</u>	<u>2012</u>
Current	<b>\$</b> 0
1-30 days	12
31-90 days	0
91-180 days	0
181 days to 1 year	3
Over 1 year	1
Total Less: Allowance for Doubtful Accounts	\$ 16 (4)
Net Accounts Receivable	<u>\$ 12</u>

These amounts represent receivables related to penalties charged to carriers for failing to remit surcharges timely and/or failing to provide the number of subscribers by zip code. The Commission uses the Comptroller's offset system, the Attorney General, and internal collection services to collect old receivable balances.

Schedule 10

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION STATUS OF IMPLEMENTATION OF WIRELESS 9-1-1 AND E9-1-1 SYSTEMS For Fiscal Years 2012 and 2011

Wireless 9-1-1 systems report annually to the Commission the status of implementation of wireless enhanced (E9-1-1) systems. Some systems reflect multiple phases, since the phases of implementation are reported by wireless telephone carriers within each system which may be in different stages of implementation. Implementation phases are defined by the Federal Communications Commission as:

<u>Phase 0</u> - No information is received with the wireless call.

<u>Phase 1</u> - The telephone number of the caller and the location of the cell site or base station is received with the wireless call.

<u>Phase 2</u> - The telephone number of the caller and the location of all 9-1-1 calls by longitude and latitude is received with the wireless call.

<u>NR</u> - A status of implementation report was not filed for the fiscal year.

	Ph	ase
<u>Wireless 9-1-1/E9-1-1 System</u> Alexander County (See Pulaski County)	<b>2012</b> <sup>1</sup>	<u><b>2011</b></u> <sup>2</sup>
Alsip	2	2
Barrington	2	2
Barrington Hills	2	2
Bedford Park	2	2
Bellwood	2	2
Berkeley	1	1
Berwyn	$1/2^{3}$	2
Blue Island	2	1
Bond County	2	2
Boone County	1	1

<u>Wireless 9-1-1/E9-1-1 System</u> Bridgeview (See Oak Lawn)	<u>Pl</u> 2012 <sup>1</sup>	<u>hase</u> <u>2011</u> <sup>2</sup>
Broadview	1	1
Brookfield	NR	NR
Brown County	1	1
Bureau County	2	2
Burr Ridge (See Southwest Central)		
Calumet City/Burnham	2	2
Carroll County	1	1
Cass County	2	2
Cencom	2	2
Champaign County	2	2
Chicago Heights	2	2
Chicago Office of Emerg. Comm.	2	2
Christian County	2	2
Cicero	2	2
Clark County	2	2
Clay County	2	2

<u>Wireless 9-1-1/E9-1-1 System</u> Clinton County	$\frac{\mathbf{Pha}}{2}^{1}$	$\frac{2011}{2}^2$
Coles County	1	1
Cook County	2	2
Country Club Hills	$1/2^{3}$	2
Countryside	2	2
Crawford County	2	2
Cumberland County	2	2
Deerfield/Bannockburn	2	2
DeKalb County	2	2
DeWitt County	2	2
Douglas County	2	2
DuPage County	2	2
E-COM (Includes Flossmoor, Glenwood, Homewood, Hazelcrest, Riverdale, and South Holland)	2	2
Edgar County	2	2
Effingham County	2	2
Elgin	2	2

For Fiscal Years 2012 and 2011

<u>Wireless 9-1-1/E9-1-1 System</u> Elmwood Park (West Suburban Consolidated Dispatch)	<u><b>2012</b></u> <sup>1</sup> 2	<u>Phase</u> <u>2011</u> <sup>2</sup> 2
Evanston	2	2
Ford County	2	2
Forest Park	2	2
Fox Lake	2	2
Franklin County	2	2
Franklin Park	2	2
Fulton County	2	2
Galesburg/Knox County	2	2
Gallatin County	2	2
Glencoe	2	2
Glenview	2	2
Grayslake	NR	NR
Grundy County	2	2
Gurnee	2	2

Hamilton County (See Saline & White Counties)

<u>Wireless 9-1-1/E9-1-1 System</u> Hancock County	$\frac{2012}{2}^{1}$	<u><b>2011</b></u> <sup>2</sup> 2
Hardin County (See Saline County)		
Harvey	NR	NR
Harwood Heights	2	2
Henderson County (See Macomb/McDonough)		
Henry County	2	2
Hickory Hills	2	2
Highland Park	2	2
Highwood	2	2
Hillside	2	2
Hometown	2	2
Illinois State Police Calhoun County Dolton Edwards County Fayette County Forest View Greene County LaSalle County Melrose Park Moultrie County (FY11 only)	0	0

<u>Wireless 9-1-1/E9-1-1 System</u> Illinois State Police (Cont.) Shelby County (FY11 only) Vandalia Wayne County	$\frac{\mathbf{P}\mathbf{P}}{0}$	$\frac{2011}{0}^2$
Iroquois County	0/2 <sup>3</sup>	0/2 <sup>3</sup>
Jackson County	2	2
Jasper County	1	1
Jefferson County	2	2
Jersey County	2	2
Jo Daviess County	2	2
Johnson County	2	2
Justice	2	NR
Kane County	2	2
Kankakee County	2	2
Kendall County	1	1
Kenilworth	1	1
LaGrange	2	2
LaGrange Park	2	2

		<b>Phase</b>
Wireless 9-1-1/E9-1-1 System Lake Bluff	$\frac{2012}{2}^{1}$	<u><b>2011</b></u> <sup>2</sup> 2
	2	2
Lake County	2	2
Lake Forest	2	2
Lansing	2	2
LaSalle, City of	2	2
Lawrence County (See Crawford County)		
Lee County	2	2
Libertyville	1	1
Lincolnshire	2	2
Lincolnwood	2	2
Livingston County	2	2
Logan County	2	2
Lynwood Combined Dispatch (Lynwood/Thornton/East Hazelcrest)	2	2
Lyons	2	2
Macomb/McDonough County	2	2

		<u>Phase</u>
<u>Wireless 9-1-1/E9-1-1 System</u> Macon County	$\frac{2012}{2}^{1}$	<u><b>2011</b></u> <sup>2</sup> 2
Macoupin County	2	2
Madison County	2	2
Markham	NR	NR
Marion, City of	2	2
Marion County	2	2
Marseilles	2	2
Marshall County	2	2
Mason County	2	2
Massac County	0/1 <sup>3</sup>	0/1 <sup>3</sup>
Maywood	2	2
McCook	2	2
McHenry County	2	2
McLean County	2	2
Menard County	2	2
Mendota	2	2

<u>Wireless 9-1-1/E9-1-1 System</u> Mercer County	<u>Pl</u> <u>2012</u> <sup>1</sup> 2	<u>hase</u> 2011 <sup>2</sup> 2
Merrionette Park (See Cook County)		
Midlothian	1	1
Monroe County	2	2
Montgomery County	2	2
Morgan County	2	2
Moultrie County (See Coles County for FY12, and Illinois State Police for FY11)		
Mundelein	2	2
Naperville	2	2
Norridge	2	2
North Chicago	2	2
North Riverside	2	2
North Suburban Consolidated ETSB Des Plaines Park Ridge Morton Grove Niles	2	2
Northbrook	2	2
Northfield	2	2

	<u>Pha</u>	se
Wireless 9-1-1/E9-1-1 System	<u>2012</u> <sup>1</sup>	<u><b>2011</b></u> <sup>2</sup>
Northwest Central	2	2
Oak Forest	2	2
Oak Lawn	1	1
Oak Park (West Suburban Consolidated Dispatch)	2	2
Ogle County	2	2
Oglesby	2	2
Orland	$1/2^{3}$	$1/2^{3}$
Ottawa	2	2
Park City (See Waukegan)		
Peoria County	2	2
Perry County	2	2
Peru	2	2
Piatt County	2	2
Pike County	2	2
Pope County (See Saline & Johnson Counties)		
Pulaski County	1	1

<u>Wireless 9-1-1/E9-1-1 System</u> Putnam County	<u>Pl</u> 2012 <sup>1</sup> 2	$\frac{2011}{2}^2$
QuadCom	2	2
Quincy/Adams County	2	2
Randolph County	2	2
Richland County	$1/2^{3}$	$1/2^{3}$
River Forest (West Suburban Consolidated Dispatch)	2	2
River Grove	2	2
Riverside	2	2
Rock Island County	2	2
Rosemont	2	2
Saline County	2	2
Sangamon County	2	2
Sauk Village	2	2
Schiller Park	2	2
Schuyler County (See Macomb/McDonough)		
Scott County	2	2

#### Schedule 10

# STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION STATUS OF IMPLEMENTATION OF WIRELESS 9-1-1 AND E9-1-1 SYSTEMS, continued

<u>Wireless 9-1-1/E9-1-1 System</u> Shelby County (See Coles County for FY12 and Illinois State Police for FY11)	<u>Pha</u> 2012 <sup>1</sup>	<u>se</u> <u>2011</u> <sup>2</sup>
Skokie	2	2
South Chicago Heights (See Chicago Heights)		
South Elgin	2	2
SouthCom	2	2
Southwest Central	2	2
Stark County (See Marshall County)		
St. Clair County	2	2
Stephenson County	2	2
Stickney	2	2
Streator	2	2
Summit	2	2
Tazewell County	2	2
Tinley Park	2	2
Union County	2	2
Vermilion County	2	2
Vernon Hills	2	2

<u>Wireless 9-1-1/E9-1-1 System</u> Wabash County	<u>P</u> <u>2012</u> <sup>1</sup> 2	<u>2011</u> <sup>2</sup> 2
Warren County	2	2
Washington County	2	2
Waukegan	2	2
Westchester	2	2
Western Springs	2	2
Wheeling	2	2
White County	2	2
Whiteside County	2	2
Will County	2	2
Williamson County	2	2
Willow Springs	1	1
Wilmette	0/1 <sup>3</sup>	0/1 <sup>3</sup>
Winnebago County	2	2
Winnetka	2	2
Winthrop Harbor	2	2
Woodford County	2	2

#### Schedule 10

#### STATE OF ILLINOIS

## ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION STATUS OF IMPLEMENTATION OF WIRELESS 9-1-1 AND E9-1-1 SYSTEMS, continued For Fiscal Years 2012 and 2011

	<b>Phase</b>	
Wireless 9-1-1/E9-1-1 System	$2012^{1}$	<u><b>2011</b></u> <sup>2</sup>
Zion	2	2

<sup>1</sup> Status of implementation reported by system as of June 30, 2012.

<sup>2</sup> Status of implementation reported by system as of June 30, 2011.

<sup>3</sup> Denotes wireless systems where the wireless carriers are in various phases of implementation.

		Totals
	2012	2011
Phase 0	1	1
Phase 1	14	15
Phase 2	158	158
Combination of Phases	7	5
NR	4	5
Total Wireless 911 Systems	184	184

#### Notes:

Municipalities or counties in Illinois that do not have a 9-1-1 system or which chose not to take wireless 9-1-1 calls are either handled by another 9-1-1 system or by the Illinois State Police (ISP) as the established default. If handled by the ISP, all calls are taken at Phase 0.

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION ANALYSIS OF OPERATIONS (NOT EXAMINED) For the Fiscal Year Ended June 30, 2012

### WIRELESS EMERGENCY TELEPHONE SAFETY ACT FUNCTIONS AND PLANNING PROGRAM

The Illinois Commerce Commission (Commission) is responsible for administering the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund (Funds) pursuant to the Wireless Emergency Telephone Safety Act (Act) (50 ILCS 751/1 et seq.). The purpose of the Act is "to promote the use of wireless 9-1-1 and wireless enhanced 9-1-1 (E9-1-1) service in order to save lives and protect the property of the citizens of the State of Illinois" (50 ILCS 751/5).

Under the provisions of the Act, the Commission has been given the responsibility of coordinating the implementation of the wireless 9-1-1 emergency telephone systems on a state-wide basis. The Act has charged the Commission with the following responsibilities: to set standards consistent with the Federal Communications Commission for directing calls to the authorized public safety answering point, to maintain a current list of all wireless 9-1-1 systems and providers, to determine distributions from the Funds, to adopt rules governing reimbursements to wireless carriers, to develop and maintain a database of providers eligible to receive grants and carriers eligible to receive reimbursements to the extent authorized by the Act, to make monthly grants to eligible systems or providers, to review and process presented carriers requests for reimbursement in accordance with the Act, to account for all surcharges remitted to and moneys disbursed from the Funds, to annually review and transfer excess fund balances between the Funds, to provide an annual accounting of all receipts and disbursements to the Auditor General, and to resolve disputes as required by the Act.

Surcharges remitted to the Commission from wireless carriers include subscriber files which are self-reported by carriers and detail the number of subscribers by zip code. The Commission relies on these subscriber files to calculate distributions to wireless 9-1-1 systems.

The Commission's Telecommunications and Fiscal Divisions located at 527 East Capitol Avenue, Springfield, Illinois are responsible for administration of the Act and the Funds. At June 30, 2012, the Commission consisted of Chairman Douglas Scott, John T. Colgan, Lula Ford, Ann McCabe, and Erin O'Connell-Diaz. The Commission's Executive Director, currently Jonathan Feipel, is hired by the Commission and is responsible for the daily operation of the Commission.

The Auditor General is required to conduct an annual audit of the Funds for compliance with the requirements of the Act. The audit shall include the following determinations: whether the Commission is maintaining detailed records of all receipts and disbursements from the funds, whether the Commission's administrative costs charged to the Funds are adequately documented and are reasonable, whether the Commission's procedures for making grants and providing

### STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION LIMITED SCOPE COMPLIANCE EXAMINATION ANALYSIS OF OPERATIONS (NOT EXAMINED) For the Fiscal Year Ended June 30, 2012

### WIRELESS EMERGENCY TELEPHONE SAFETY ACT FUNCTIONS AND PLANNING PROGRAM (Continued)

reimbursements in accordance with the Act are adequate, and to document the status of implementation of wireless 9-1-1 and E9-1-1 services in Illinois.

For the Fiscal Year Ended June 30, 2012

The following schedule of disbursements to wireless 9-1-1 system providers was reported by the Commission to the Office of the Auditor General in the FY12 Annual Filing required by the Wireless Emergency Telephone Safety Act (50 ILCS 751/25, 35). The Annual Filing includes expenditures from July 1, 2011 through the end of Fiscal Year 2012 lapse period. The schedule does not include administrative costs paid by the Commission as allowed by the Act.

Provider Name	Total Disbursements
Alsip - Crestwood ETSB	\$ 48,858
Alsip 911 ETSB	117,789
Barrington Hills 911	14,668
Barrington 911	89,303
Bedford Park Police Department	194,017
Bellwood ETSB	110,744
Berkeley 911	34,397
Berwyn Public Safety Center	278,354
Blue Island ETSB	137,985
Blue Island/Calumet Park	26,008
Blue Island/Posen ETSB	28,367
Bond County	81,770
Boone County	295,151
Broadview ETSB	53,765
Bureau County 911	183,177
Calumet City 911 ETSB	177,889
Carroll County ETSB	77,404
Cass County ETSB	70,211
Cass/Brown County ETSB	28,460
Cencom E911 Round Lake	255,092
Champaign County METCAD 911	964,971
Chicago Heights 911	185,401
Christian County 911	207,405
Cicero 911 ETSB	367,608
City of LaSalle	68,248
City of Marion 911	93,790
City of Oglesby 911	28,016
Clark County 911	84,666
Clay County E911	77,264
Clinton County ETSB	193,678

Provider Name	Total Di	sbursements
Coles County / Moultrie	\$	24,549
Coles County / Shelby		7,319
Coles County ETSB		219,681
Cook County ETSB		1,436,302
Country Club Hills Police Department		94,621
Countryside ETSB		96,658
Crawford County ETSB		159,102
Cumberland County 911		51,863
Deerfield Police Department 911		229,725
DeKalb 911		505,597
Des Plaines Park Ridge 911		451,378
DeWitt County 911		90,612
Douglas County 911		94,279
DuPage County ETSB 911		5,286,522
East Hazel Crest 911		8,597
ECOM Dispatch - Flossmoor		57,782
ECOM Dispatch - Glenwood		53,302
ECOM Dispatch - Homewood		124,736
ECOM Dispatch - South Holland		135,740
ECOM Dispatch - Village of Hazel Crest		77,376
ECOM Dispatch - Riverdale		74,824
Edgar County 911		91,625
Effingham County 911		197,633
Elgin ETSB		565,311
Elmwood Park ETSB		209,146
Evanston ETSB		398,480
Ford County ETSB		70,331
Forest Park ETSB		91,976
Fox Lake 911		69,721
Franklin County 911		194,311
Franklin Park ETSB		142,805
Fulton County ETSB		175,090
Gallatin County E911		28,401
Glenco 911		51,360
Glenview Wireless 911		306,827
Grayslake ETSB		144,605
Grundy County ETSB		267,206
Gurnee ETSB		188,583

Provider Name	Total Dist	oursements
Hancock County ETSB	\$	92,350
Harvey ETSB		140,370
Harwood Heights Police Department		45,638
Henderson/McDonough 911		28,234
Henry County 911		259,510
Hickory Hills ETSB		77,887
Highland Park 911		191,341
Highwood Police 911		27,690
Hillside ETSB		50,127
Hometown ETSB		21,474
Iroquois County ETSB		143,044
Illinois State Police E911		897,122
Jackson County ETSB		268,654
Jasper County E911		34,734
Jefferson County ETSB		205,811
Jersey County ETSB/E911		113,570
Jo Daviess County ETSB		103,135
Johnson County ETSB		65,867
Justice ETSB		4,770
Kane County ETSB		2,153,038
Kankakee County ETSB		561,729
Kendall County ETSB		631,656
Kenilworth 911		15,813
Knox County ETSB		249,258
LaGrange Park 911		66,879
LaGrange Police 911		170,600
Lake Bluff 911		47,957
Lake County ETSB		1,353,251
Lake Forest ETSB		154,092
Lansing ETSB		155,098
Lee County ETSB		171,663
Libertyville ETSB		201,276
Lincolnshire 911		132,493
Lincolnwood ETSB		81,301
Livingston ETSB		191,102
Logan County ETSB		148,466
Lynwood ETSB		55,033
Lyons 911		62,281

Provider Name	Total Disbursements
Macon County 911	\$ 565,997
Macoupin County ETSB	248,091
Madison County ETSB	1,449,556
Marion County ETSB	170,972
Markham ETSB	54,976
Marseilles ETSB	64,518
Marshall County ETSB	97,911
Mason County ETSB	71,630
Massac County E911	65,663
Maywood ETSB 911	77,096
McCook ETSB	44,869
McDonough County 911	135,568
McHenry County ETSB	1,801,118
McLean County ETSB	1,037,174
Menard County 911	78,003
Mendota E911	67,581
Mercer County ETSB	84,079
Midlothian ETSB	63,241
Monroe County ETSB	186,622
Montgomery County 911	153,723
Morgan County E911	199,128
Mundelein Police Department ETSB	176,956
North Suburban ECC- Park Ridge	214,933
North Suburban ECC- Morton Grove	142,780
North Suburban ECC- Niles	180,280
Naperville ETSB	1,062,320
Norridge 911	81,133
North Chicago ETSB	126,612
North Riverside 911	44,729
Northbrook 911	308,725
Northfield Police Department	62,750
Northwest Central 911	3,509,306
Oak Forest E911	155,181
Oak Lawn ETSB	294,831
Oak Lawn ETSB Bridgeview	101,328
Oak Lawn ETSB Burbank	160,355
Oak Lawn ETSB Evergreen Park	107,086

Provider Name	Total Disbursements
Oak Park ETSB	\$ 292,576
Ogle County ETSB	295,512
Orland Joint ETSB	394,388
Ottawa ETSB	134,342
Peoria County ETSB	1,029,496
Perry County ETSB	96,459
Peru ETSB	67,495
Piatt County ETSB	91,591
Pike County ETSB	88,792
Pulaski County E911	30,737
Pulaski County/Alexander County E911	15,799
Putnam County ETSB	34,451
Quadcom Joint ETSB	330,058
Quincy/Adams County 911 Center	363,218
Randolph County E911	135,560
Richland County 911	82,239
River Forest ETSB	61,666
River Grove 911	62,006
Riverside, Village of	59,292
Rock Island County ETSB	803,709
Rosemont ETSB	139,389
Saline County 911	128,567
Sangamon County ETSB	1,263,045
Sauk Village 9-1-1	37,877
Schiller Park ETSB	78,889
Schuyler/McDonough 911	37,958
Scott County 911	28,992
Skokie 911	412,859
South Elgin ETSB	130,446
Southcom - Park Forest Dispatch	101,210
Southcom - Matteson Dispatch	104,649
Southcom - Olympia Fields Dispatch	33,043
Southcom - Richton Park Dispatch	71,722
Southwest Central 911	580,562
St. Clair County ETSB	1,409,549
Stephenson County ETSB	255,518
Stickney 9-1-1	34,403

For the Fiscal Year Ended June 30, 2012

Provider Name	Total Disbursements
Streator ETSB	\$ 81,912
Tazewell County ETSB	720,000
Thornton ETSB	14,130
Tinley Park 911	442,881
Union County ETSB	84,623
Vermilion County ETSB	393,747
Vernon Hills Police Department	184,843
Village of Morton Grove	90,737
Village of Summit	71,445
Wabash County ETSB	54,125
Warren County 911	88,967
Washington County ETSB	78,569
Waukegan Police Department	582,475
Westchester Police 911	121,403
Western Springs ETSB	69,534
Wheeling 911	229,486
White County 911	101,459
Whiteside County ETSB	291,536
Will County 911	3,062,113
Will County 911- Bolingbrook	404,155
Williamson County 911	227,669
Willow Springs 911	77,447
Wilmette 911	160,049
Winnebago County 911	1,613,076
Winnetka 911	66,934
Winthrop Harbor ETSB	37,897
Woodford County ETSB	204,302
Zion E911	107,519
	¢ 50.050.666

Total Fiscal Year 2012 Disbursements - All Providers

\$ 58,850,666